

GNAP 2023 Agency Training Questions and Answers

Q - Do we need to have participants fill out a new GNAP eligibility form every time they are served?

A – No, they can fill out the form one time per contract year, then record the additional times served on the back of the form. Our form has two pages, front/back, for this purpose.

Q – When will new products be in inventory?

A – We placed orders morning of June 2. These products should begin to hit our docks around June 9th. Keep checking on Agency Express.

Q – How do we verify income?

A - We do not verify income; participants self-identify that they are income eligible, per the table on the eligibility form.

Q – How do we verify that they have children?

A – We allow them to verify that on the form when they fill it out.

Q – How do Backpack programs verify eligibility?

A – Children are not required to fill out a form. The schools through which your backpacks are delivered maintain eligibility records. Your role is to report to Second Harvest the quantities in your MSR, as always.

Q – What about food left over from 2022?

A – Any food remaining from prior contract years is subject to that contract and excluded from 2023 rules. Agencies are not required to include prior food on 2023 inventory reports, nor are they subject to the September 30 distribution deadline.

Q – How many times can we give out food per month?

A – The contract specifies that all food must be distributed in June, July, August, and September of 2023. Beyond that there is not a timing nor quantity requirement. Agencies should use their judgement regarding family size and quantities/frequency.

Q – What are you doing after September 30?

A – We do not have a firm strategy yet, but our intention at this point is to continue unbroken with the 2024 contract, so June, July, August, September are covered by the 2023 contract, then October, November, December, January would be covered under the 2024 contract. That is current thinking, not a guarantee.

Q – After the GNAP contract ends, can agencies continue to serve families using USDA food?

A – GNAP and USDA eligibility are similar, but independent. When GNAP food is gone, USDA food may be distributed to families that meet USDA requirements (use TEFAP form).